

PRIVACY POLICY

Effective Date: 10 August 2026

Last Updated: 10 August 2026

At **AKS Visionary**, we respect your privacy and are committed to protecting the personal information of our customers and website visitors.

This Privacy Policy explains what information we may collect, why we collect it, how we use it, how it may be shared, and the choices available to you when you use our e-commerce website.

1. About AKS Visionary

AKS Visionary is an e-commerce business operated under **AVOPL**.

Registered Office: H.O.:Village Ganesha,Post-Gada,Tah.Rampur Baghelan, Distt-Satna (M.P.) 485113

Email: aksvisionary@gmail.com

Phone: +91 74151 31982

Website: aksvisionary.com

2. Information We Collect

Depending on how you interact with our website, we may collect information such as:

Personal Information

- Full name
- Email address
- Mobile/phone number
- Billing address
- Shipping/delivery address
- Order and transaction details
- Information provided when contacting customer support

Account Information

If account functionality is available, we may collect information required to create and manage your account.

3. How We Use Your Information

We may use collected information to:

- Process and deliver orders.
- Confirm and communicate about purchases.
- Provide customer support.
- Process refunds, returns, cancellations, and replacements.
- Send order and service-related communications.
- Improve our website, products, and services.
- Prevent fraud, abuse, and unauthorized activity.
- Maintain website security.
- Comply with applicable legal and regulatory requirements.
- Send promotional communications where permitted and where applicable consent or other lawful basis is required.

4. Payment Information

Payments may be processed through third-party payment gateways.

Your payment information may be handled directly by the relevant payment service provider in accordance with its privacy and security practices.

AKS Visionary does not intend to store complete payment card details such as full card numbers, CVV information, or banking credentials on its own systems unless legally permitted and necessary for the relevant service.

5. Cookies

Our website may use cookies and similar technologies to improve functionality, remember preferences, understand website usage, maintain sessions, and improve user experience.

You may be able to control cookies through your browser settings. Disabling certain cookies may affect some website functionality.

6. Sharing of Information

We may share relevant information with trusted third parties where necessary to operate our business, including:

- Payment gateway providers

- Courier and logistics partners
- Technology and hosting providers
- Website analytics and service providers
- Customer support or communication providers
- Professional advisers
- Government authorities or law-enforcement agencies where legally required

We do not sell your personal information merely for the purpose of selling personal data to third parties.

7. Data Security

We take reasonable technical and organizational measures to protect personal information against unauthorized access, misuse, alteration, disclosure, or destruction.

However, no method of electronic transmission or storage can be guaranteed to be completely secure.

8. Data Retention

We retain personal information only for as long as reasonably necessary for the purposes described in this Privacy Policy, including fulfilling orders, maintaining business records, resolving disputes, preventing fraud, complying with legal obligations, and enforcing our agreements.

The retention period may vary depending on the type and purpose of the information.

9. Your Rights and Choices

Depending on applicable law, you may have rights relating to your personal information, which may include requesting access, correction, updating, or deletion of certain information, or raising concerns regarding its processing.

You may also opt out of certain promotional communications by using the unsubscribe option provided in the communication or by contacting us.

Requests may be subject to applicable legal requirements and verification procedures.

10. Children's Privacy

Our website is not intended to knowingly collect personal information directly from children where such collection is restricted by applicable law.

If you believe that a child has provided personal information to us improperly, please contact us so that we can take appropriate steps.

11. Third-Party Websites

Our website may contain links to third-party websites or services.

We are not responsible for the privacy practices, content, or security of third-party websites. We recommend reviewing the privacy policy of any external website before providing personal information.

12. Marketing Communications

Where permitted by applicable law, we may send promotional communications regarding products, offers, or services.

You can request to stop receiving promotional communications at any time. Transactional or service-related communications, such as order confirmations and important account notifications, may still be sent when necessary.

13. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our business, technology, legal requirements, or services.

Any updated version will be published on this page with a revised effective or updated date.

14. Contact Us

If you have questions, requests, concerns, or complaints regarding this Privacy Policy or the handling of your personal information, please contact us:

AKS Visionary

Email: aksvisionary@gmail.com

Phone: +91 74151 31982

Registered Office: H.O.:Village Ganesha,Post-Gada,Tah.Rampur Baghelan, Distt-Satna (M.P.)
485113