

TERMS & CONDITIONS

Effective Date: 10 August 2026

Last Updated: 10 August 2026

Welcome to **AKS Visionary**. These Terms & Conditions govern your access to and use of the AKS Visionary website, including the purchase of products and services offered through our e-commerce platform.

By accessing or using our website, you agree to be bound by these Terms & Conditions. If you do not agree with any part of these terms, please do not use our website.

1. About AKS Visionary

AKS Visionary is an e-commerce business operated under **AVOPL**.

Registered Office: H.O.:Village Ganesha,Post-Gada,Tah.Rampur Baghelan, Distt-Satna (M.P.) 485113

Email: aksvisionary@gmail.com

Phone: +91 74151 31982

Website: aksvisionary.com

2. Eligibility

By using this website, you confirm that:

- You are legally capable of entering into a binding agreement.
- The information provided by you is accurate and complete.
- You will use the website only for lawful purposes.
- You will not misuse, damage, or attempt to disrupt the website or its services.

3. Products and Product Information

We make reasonable efforts to ensure that product descriptions, images, specifications, prices, availability, and other information displayed on our website are accurate.

However, minor variations in colour, appearance, packaging, or presentation may occur due to screen settings, photography, manufacturing changes, or packaging updates.

AKS Visionary reserves the right to correct errors, update product information, modify prices, or discontinue products without prior notice.

4. Product Availability

All products are subject to availability.

If an ordered product becomes unavailable after an order has been placed, we may cancel the affected order and provide an appropriate refund for the amount paid for that product.

5. Pricing and Payment

All prices displayed on the website are in Indian Rupees (INR), unless otherwise stated.

Applicable taxes, shipping charges, or other charges will be displayed during the checkout process where applicable.

Payments may be processed through third-party payment service providers. AKS Visionary does not store complete card, banking, or other sensitive payment credentials unless expressly permitted and required for lawful business operations.

6. Order Placement and Confirmation

When you place an order, you agree to provide accurate billing, shipping, and contact information.

An order confirmation does not necessarily constitute final acceptance of the order. AKS Visionary reserves the right to cancel or refuse an order in circumstances including product unavailability, pricing errors, suspected fraudulent activity, incorrect information, or other legitimate business reasons.

7. Shipping and Delivery

Orders are shipped to the delivery address provided by the customer during checkout.

Estimated delivery timelines may vary depending on product availability, destination, logistics partners, weather conditions, holidays, public disruptions, or circumstances beyond our reasonable control.

For complete information, please refer to our **Shipping Policy**.

8. Returns, Refunds and Cancellations

Returns, replacements, cancellations, and refunds are governed by our **Refund & Return Policy**.

Customers are requested to review the applicable return conditions before placing an order.

9. Damaged, Incorrect or Missing Products

If you receive a damaged, defective, incorrect, or incomplete order, please contact our customer support team within the applicable period specified in our Refund & Return Policy.

Where required, we may request photographs, videos, order details, packaging information, or other reasonable evidence to process the complaint.

10. Intellectual Property

All website content, including logos, trademarks, product descriptions, graphics, photographs, designs, text, page layouts, icons, and other materials, is owned by or licensed to AKS Visionary unless otherwise stated.

You may not reproduce, distribute, modify, copy, publish, sell, or commercially exploit our content without prior written permission.

11. Prohibited Activities

You agree not to:

- Use the website for unlawful purposes.
- Attempt to gain unauthorized access to our systems.
- Introduce viruses, malware, or other harmful code.
- Interfere with website functionality.
- Use automated systems to scrape or copy website content without permission.
- Provide false, misleading, or fraudulent information.
- Use another person's payment or account information without authorization.

12. Third-Party Services

Our website may use third-party services such as payment gateways, logistics providers, analytics services, communication services, or other technology providers.

Your use of such services may also be subject to the respective third party's terms and policies.

13. Limitation of Liability

To the extent permitted by applicable law, AKS Visionary shall not be liable for indirect, incidental, special, or consequential losses arising from the use of the website or products, except where such liability cannot legally be excluded.

Nothing in these Terms & Conditions is intended to exclude or limit any consumer rights that cannot legally be excluded under applicable law.

14. Website Availability

We aim to keep our website available and functional. However, uninterrupted access cannot be guaranteed.

The website may occasionally be unavailable due to maintenance, technical problems, updates, security issues, or circumstances beyond our reasonable control.

15. Privacy

Your use of our website is also governed by our **Privacy Policy**, which explains how we collect, use, store, and protect personal information.

16. Changes to These Terms

AKS Visionary may update these Terms & Conditions from time to time.

Updated terms will be published on this page with the revised effective or updated date. Continued use of the website after changes are published constitutes acceptance of the updated terms, to the extent permitted by applicable law.

17. Governing Law and Jurisdiction

These Terms & Conditions shall be governed by the applicable laws of India.

Subject to applicable consumer protection laws and other mandatory legal requirements, disputes shall be subject to the jurisdiction of the competent courts having jurisdiction over the registered office of AKS Visionary.

18. Contact Us

For questions, complaints, order-related concerns, or clarification regarding these Terms & Conditions, please contact:

AKS Visionary

Email: aksvisionary@gmail.com

Phone: +91 74151 31982

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